



27/01/2014

Dear Customer,

We would like to inform you that due to the transfer of your accounts from Cyprus Popular Bank Public Co Ltd ("Laiki Bank") to the Bank of Cyprus PLC Ltd ("Bank of Cyprus") in accordance with the Sale of Certain Operations of Cyprus Popular Bank Public Co Ltd Decrees of 2013, all subscriptions to the electronic service of Laiki eBank will be transferred to 1bank, which is the equivalent service of Bank of Cyprus.

All personal and corporate subscriptions/authorisations will be transferred automatically to 1bank within the next months. Information on the exact date of transfer will be communicated to you by post and/or through our website www.laiki.com or www.laiki.com or www.laiki.com.

Please find attached herein the following information:

- 1. The Terms and Conditions of 1bank that shall replace the General Terms and Conditions of Laiki Bank with respect to Laiki eBank.
- 2. Questions / answers regarding the transfer of subscriptions and authorizations from Laiki eBank to 1bank and any other changes that may apply.

Please examine the above information carefully and for any further clarifications you may need you can contact us at 8000 2000 for local calls or +357 22 887766 for international calls between 07:45 – 21:30 (Monday - Friday).

We would like to inform you that prior to the above change taking effect, you may:

- Proceed to immediately terminate your Laiki eBank subscription, without any charge;
- Remove the authorisations to your accounts from any Laiki eBank subscriber (if you are an account owner).

If you do not inform us of your non acceptance of the above, it will be deemed that you have accepted your transfer to 1bank as well as the attached Terms and Conditions of 1bank.

We would like to take the opportunity to welcome you to 1bank, which is available:

- On the Web at <u>www.bankofcyprus.com.cy</u> or <u>www.1bank.com</u>,
- Through the Bank of Cyprus smartphone application for iOS (Apple store) and Android (Google Play store), and
- On the phone 800 00 800 (+357 22 128000 for international calls) between 07:45 21:30 (Monday Friday).

Yours sincerely,



Demetris Demetriades 1bank Manager

- Για να δείτε την ενημέρωση αυτή στα Ελληνικά ή Ρώσικα παρακαλούμε όπως επισκεφθείτε το <u>www.laikiebank.com</u>
- To view this info in Greek or Russian please visit www.laikiebank.com
- Данную информацию на греческом и русском языках можно найти на сайте www.laikiebank.com